

Eleven Boutique House & Garden

Information Manual



Welcome to Eleven.

We hope that you have an enjoyable and relaxing stay with us here in Boliqueime, and that you are pleased with the experience offered. This Information Manual is intended to give you some useful information on Eleven and its surrounding area. Please do not hesitate to ask if there is anything you require or need to know - we undertake to do our best to assist in order to ensure your stay is memorable for all the right reasons!

Our vision is to create a residence for discerning travellers in a traditional Algarvean village that offered many of the attributes of the best 5 star hotels. We believe that we create a beautiful, intimate home environment for travellers at a modest cost. We hope that we have achieved this goal and all constructive feedback is very much welcomed.

In 2018 a two year restoration project was undertaken, replacing and modernising the whole building from the roof down in a manner respecting the traditional materials and building styles of an Algarvean village with a long history. From the reclaimed natural tiles used for the roof, the local stone utilised in the window surrounds and the local handmade hardwood windows and doors to the traditional calcada stone utilised in the courtyard and for the walls, the restoration respected the building's village heritage in as many aspects as was achievable.

By way of contrast, the building also incorporates some of the most modern technologies into its design and functionality. From individually controllable underfloor heating and air-conditioning to fibre optic high speed internet with the latest wireless charging capabilities for devices in each room and electrically operated black-out window shutters in many rooms to name just a few of the technology features. The water heating system is solar powered with electric backup in order to minimise the building's carbon footprint and low energy LED lights are used throughout.

The garden was transformed into an oasis of calm and tranquility, where one can sit in the shade surrounded by Algarvean fruit trees such as lemon, loquat and olive with a coffee, drink or light meal from the coffeeshop. All you will hear are the distant village sounds and chimes of the church bells fused with that of the running water cascading from the waterfall into the koi pond.

Michael and Nikki

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1. Terms and Conditions

RATES & ACCOMMODATION

All the rates are in Euros. All rates are per room per night. The rate is inclusive of the use of your selected room including en-suite bathroom and all equipment and services provided in that room. Your rate also includes use of communal facilities including the courtyard garden and coffeeshop during its opening hours (these vary by season and we will provide this information on request).

Breakfast is included in the price and is served in the Courtyard between 8:00am and 10:00am.

The maximum number of guests per room is 2 inclusive of the guest making the booking.

Due to the nature of the finishes and artwork in Eleven we regret that we are only able to accommodate adults over the age of 16.

We do however have two rooms (no steps to be traversed) more suited for guests with mobility issues. Please contact us prior to making your online booking so that we may ensure that the relevant rooms are available.

The minimum duration of stay is 2 nights. Should a guest wish to stay for one night only, please contact us on enquiry@elevenboliqueime.com so that we may check to see if it is possible - a single night stay will incur a surcharge over the equivalent daily rate.

Rates are subject to change without notice. Accommodation is subject to availability.

BOOKING & PAYMENT

All bookings must be pre-paid. We only accept online payments. In order to provide our Guests with a secure payment system we choose to work with Stripe to ensure that our customer's payment information is securely collected. We will send you an Invoice in the name of the person making the reservation.

Should you wish to include any tax number on the invoice or should you wish the invoice to be issued in a different name or company name, please inform us of this when making the booking in the notes area.

If you require any assistance during the booking process, please do not hesitate to contact us on enquiry@elevenboliqueime.com so that we may further assist you.

CANCELLATION POLICY

Should you wish to cancel your reservation our policy is as follows:

- Cancellations 15 days or more prior to arrival - 100% of total booking fee refunded
- Cancellations 14 days prior to arrival - 100% of total booking fee retained by Eleven

Cancellations are only effective upon receipt of written notification. To cancel a reservation please contact: enquiry@elevenboliqueime.com

The refund of any of the percentages stated above can take from 5 to 25 days depending on the bank.

No refunds will be entertained for "no shows", flight cancellations, delays or departure from Eleven early or by any mistake by the guest during the booking process.

We reserve the right to modify, alter or substitute all or any part of our services when reasonably necessary or advisable. Should this occur, we agree to provide the best alternative available.

Should we be unable to provide the accommodation services contracted for any reason whatsoever either within or beyond our control and not limited to fire, tempest, flood, force majeure, terrorism of any sort, pandemic and associated containment measures, catastrophe of any sort man-made or naturally occurring, civil unrest, insurrection, war or force majeure then we undertake to refund the total booking fee already paid.

We strongly recommend all guests to take out comprehensive personal travel insurance cover prior to travel in order to minimise the financial impact of events beyond their control of or not specifically foreseen.

IVA & TOURIST TAX

All published rates are inclusive of IVA and Tourist Tax at the prevailing rate.

WI-FI ACCESS

By using our Wi-Fi service you automatically agree to the terms and conditions of use in force at the time.

CHECK IN

Your expected arrival time should be announced at the time of making your booking which is to facilitate your check in process and access key delivery.

Check in is any time after 3pm. Should guests arrive before this time, we can hold luggage. If guests are expecting to arrive after 8pm it is important to let us know the exact arrival time as we are not a traditional hotel, we do not have a 24 hour reception service.

Check out time on the date of departure is 11am. If the room is not vacated by this time, the guest will be subject to the cost of another night. Equally, we are most willing to hold luggage for departing guests until 8pm in order to accommodate evening flight departures for guests.

PRIVACY

It is strictly forbidden for guests to take photographic or video images of Eleven and its other guests for the purpose of advertising, promotion, propaganda or commercial purposes without the agreement and written consent of Eleven's Management. Images recorded for personal use are permitted.

COMPLAINTS

Any complaints about the booking service must be notified to Eleven in writing or by email as soon as possible. Any complaints regarding your stay must be brought to the attention of the Management as early as possible during your stay and, if not resolved to your satisfaction, should be notified in writing no later than 14 days after departure.

You will also find a formal complaints book "Livro de Reclamações" at Eleven in which you can log your complaint in writing. Alternatively you can log any formal complaint electronically at livrareclamacoes.pt through their electronic portal. We will endeavour to respond and resolve any issues as quickly as possible.

Eleven is promoted and rented by Summerchapter Lda. as a personal business activity . His Portuguese Fiscal Number is 51696870 (registered address: No. 11 Dr Joao Baptista Ramos Faisca, Boliqueime, 8100-070, Portugal). Alojamento local registration number: 110102/AL

LIABILITY DISCLAIMER

Eleven, Summerchapter Lda. and its owners, management and employees shall not assume liability for any loss, damage, illness, injury or death to persons visiting the property, nor for any other incident of any nature involving any guest(s) while they are on the property, nor while travelling to and from the property howsoever it may be caused save in respect of death or personal injury caused by the negligence of that of our staff. Furthermore Eleven, Summerchapter Lda. and its owners, management and employees shall not assume liability for any loss or damage to guests private property.

HOUSE RULES

We are a no-smoking establishment within the rooms and internal communal areas of Eleven. Should you wish to smoke please do so in the courtyard and utilise the ashtrays which we provide in the courtyard - please do not dispose of ash and tobacco remnants by throwing them on the floor, in flowerbeds or in the pond.

As we are in the heart of the village and in consideration of other guests and neighbours, we ask that you be mindful of noise being made both within Eleven and when arriving and leaving, particularly after 10pm at night.

Bathroom towels are changed daily. Bed linen will be fresh on arrival and if you are staying more than 7 nights the bed linen will be changed on day 4.

You are welcome to use the Molton Brown hair and skincare products provided in the bathrooms. Please do not try to remove the containers from their holders as they are refillable and form part of the bathroom furnishings and room equipment.

Various other items, such as hairdryers, bathrobes, safes, LED lights including USB and wireless device recharging facilities, etc. are provided for guests use in the bedrooms. These items, including artwork, form part of the room's furnishings available for the guest's use and enjoyment. Please do not remove any of these items as we reserve the right to charge additional fees for any items missing from the room upon departure.

Please advise us immediately of any accidents, spillages, discharges or breakages so that we may attend to it. Any breakages or damage caused beyond reasonable wear and tear will be charged as an additional fee, quantifiable at our reasonable discretion, in order to allow us to repair or replace the damaged or broken items.

All guests will be provided with a key to their room and the front door of Eleven in order to allow 24 hour access. Please do not lose these keys as any loss will require us to replace locks for security purposes - this is obviously quite an expensive exercise which will be recharged to the guest.

No guest should use, ingest, possess or distribute illegal drugs or other substances or engage in other conduct which would bring Eleven into disrepute.

No guest should be disrespectful, abusive or threatening to any member of staff or guest of Eleven. Should this occur we reserve the right at our sole discretion to immediately terminate your stay, without notice.

We also reserve the right at our sole discretion to immediately terminate your stay, without notice, should we consider any of these house rules to have been disrespected or where deemed necessary again at our sole discretion through a guest's unacceptable behaviour or as a result of their actions which are likely to endanger or offend others. Please note that non-compliance with our non-smoking policy may result in termination of your stay. The person making the booking will be responsible for the behaviour of all guests checked in under their booking and any damage they may cause.

We reserve the right to amend these Terms and Conditions and House rules at any time.

These Terms and Conditions will be interpreted under Portuguese Law.

2. Useful Numbers

Eleven Representative - Michael Helling: +351 926 859 102
enquiry@elevenboliqueime.com

Emergency Numbers

Police, Ambulance and Fire Brigade - 112 from any phone (free). The Pan-European Emergency Number SOS 112 works in any EU country from any telephone - and it is also the number to call for any emergency services if you are using a mobile telephone.

Intoxication INEM - 808 250 143

Health 24 - 808 24 24 24

Fire Brigade - 117

GNR (Local Police) - The nearest police stations are in Loulé or Vilamoura.

Loulé: 00351 289 410 490

Vilamoura: 00351 289 381 780

Public Hospital - Faro

Address: Rua Leão Penedo, 8000-386 Faro

Tel: 00351 289 891 100

Pediatrics: 00351 289 001 922

Private Hospital - Hospital Particular do Algarve - Faro

Address: Urbanização Casal de Gambelas, Lote 2, 8005-226 Faro

Tel: 00351 289 892 000

Bank in Boliqueime - Millennium BCP

Opening Hours: Monday to Friday from 8:30 to 14:00 ATM/Multibanco: 24 H

Tel: 00351 289 006 930

Post Office in Boliqueime

Address: Largo da Igreja, Boliqueime Loulé

Opening Hours: Monday to Friday from 9:00 to 12:30 and 14:00 to 17:00

Tel: 00351 289 360 377

Local Taxis

00351 927 645 132 or 00351 961 454 976

Tourist Office

Tourist Office in Albufeira

Address: Rua 5 de Outubro, 8200-109, Albufeira Tel: 00351 289 585 279

Tourist Office in Loulé

Address: Avenida 25 de Abril no 9, 8100-509 Loulé Tel: 00351 289 463 900

Embassy/Consulate

Netherlands Embassy, Lisbon

Address: Avenida Infante Santo 43-5, 1399-011 Lisboa

Tel: 00351 21 391 4900

Netherlands Consular Agency, Albufeira

Address: R. Lageado Edif. Mercúrio-Lt. 14 Albufeira, 8200-328 ALBUFEIRA Tel.: 00351 289 820 903

UK Embassy, Lisbon

Address: Rua de Sao Bernardo 33, 1249-082 Lisbon. Tel: 00351 231 924 000

British Consulate, Portimao, Algarve

Address: Largo Francisco A Mauricio 7-1 o, 8500-355 Portimão Tel: 00351 282 490 750

Travel Numbers Airports

Faro Airport, Faro	Tel: (+351) 289 800 800
Funchal Airport, Madeira	Tel: (+351) 291 520 700
Ponta Delgada Airport (Azores)	Tel: (+351) 296 205 400
Oporto Airport	Tel: (+351) 229 432 400
Lisbon Airport	Tel: (+351) 218 413 500

Airlines

British Airways	Tel: 08 25 82 54 00
Air France	Tel: 08 70 14 24 343
Delta	Tel: 08 11 64 00 05
Easy Jet	Tel: 08 99 65 00 11
United	Tel: 08 10 72 72 72
American Airlines	Tel: 08 10 87 28 72

Note: To make a phone call from a foreign phone to a Portuguese phone, you must dial +351 or 00 351 and then the phone number.

On some of the above emergency numbers the phone operators do not speak English. Please contact your Eleven Representative in case of emergency.

3. Portuguese Cuisine

The Portuguese love their meat and their fish as is evident in the many Portuguese dishes on offer in restaurants. There are some great dishes to try during your Algarve holiday. Many restaurants offering local Portuguese cuisine serve fish and seafood such as Sea Bass (Robalo), gilthead (dourada) or sole (linguado), sardines (sardinhas assadas) simply grilled over charcoal and seasoned with a pinch of salt and lemon juice, served with a fresh salad and buttered boiled potatoes. The further inland one goes the more emphasis is placed on meat dishes and meat stews. Some local specialities you could try:

Caldo Verde - a green broth made from shredded cabbage or kale with potato and pieces of a spicy sausage called chouriço

Gaspacho - made from garlic, tomatoes, onions, green pepper and cucumber; served cold

Bacalhau - salted, dried cod boiled with potatoes and cabbage (traditional Christmas Eve supper)

Bacalhau à bras - scrambled eggs with salted cod, potatoes and onions

Caldeirada - fish stew made from different types of fish

Ameijoas na Cataplana - made of clams (or other shellfish), cured ham, tomato, lemon, garlic and chourico (prepared in a cataplana - a round copper pan similar to a wok)

Ameijoas a Bulhao Pato - clams cooked with onions, garlic, olive oil and white wine, served with crusty bread

Arroz de marisco - dish of rice with clams, prawns and the fish of the day, cooked with onions, tomatoes and fresh coriander

Atum or Tuna - usually served as a grilled steak with either onion or tomato sauce (Tuna can be prepared in various ways such as baked, boiled and served in soups and stews)

Arroz de Polvo - chopped octopus tentacles cooked with onion, tomatoes, delicately spiced with chilli powder and garnished with parsley, served on a bed of rice.

Chicken Piri-Piri - chicken basted in spicy chilli, marinated and cooked on a charcoal grill

Pork "a Alentejana" - slowly simmered pork with a few sprigs of cilantro, served with clams

Cozido a Portuguesa - a stew made from boiled pork and beef, vegetables, various kinds of sausages and rice

Cabrito assado no forno - oven-roasted kid (traditional Easter dish)

4. Dining Out

Local Restaurants

Palácio do Piri Piri - Boliqueime (dist. 500m) (Prawns, steak and piri piri chicken)
Tel: 00351 289 366 382

Bolitasca - Boliqueime (dist. 500m) (Traditional Charcoal Grilled Portuguese food)
Tel: 00351 289 360 610

Adiafa - Boliqueime (dist. 1km) (Traditional Portuguese food)
Tel: 00351 289 366 170

Birds Nest - Boliqueime (dist. 2kms) (Fine European Dining)
Tel: 00351 289 366 471

Mato a Vista - Paderne (dist. 7kms) (Traditional Portuguese food)
Tel: 00351 289 367 101

Veneza - Paderne (dist. 7kms) (Traditional Portuguese food and an amazing selection of Portuguese wines and vintage Ports)
Tel: 00351 289 367 129

Other Restaurant options: (within 10kms)

Courtyard - Boliqueime
Tel: 44 7800 659 952

Sushi Yama - Almancil (Japanese)
Tel: 00351 289 351 517

Casavostra - Almancil (Italian)
Tel: 00351 289 397 565

Simply Tapas - Almancil (Spanish/Portuguese)
Tel: 00351 289 391 145

United Kitchens of India - Vilamoura (Indian)
Tel: 00351 963 856 334

Zu-Yi - Marina de Vilamoura (Chinese food)
Tel: 00351 289 302 531

Rocha Baixinha -Praia de Falesia, Vilamoura (Seafood, Mediterranean Beach Restaurant)

Tel: 00351 930 408 881

Pequeno Mundo-Almancil (Gourmet Mediterranean food)

Tel: 00351 289 399 866

A Palmeira - Quarteira (Charcoal Grilled Fish)

Tel: 00351 289 312 156

TaKô - Marina de Vilamoura (Japanese)

Tel: 00351 289 312 885

The Haven - Marina de Vilamoura (Seafood and Steaks, Local Cuisine)

Tel: 00351 289 323 455

Thai Beach Club - Praia de Falesia, Vilamoura (Thai, Asian, Mediterranean)

Tel: 00351 289 322 471

Il Lamparo - Marina de Vilamoura (Italian, Pizza, Mediterranean)

Tel: 00351 289 389 125

EMO - Vilamoura (European, Mediterranean, Portuguese fusion) - Michelin accredited

Tel: 00351 289 317 000

URBAN - Marina de Vilamoura (Latin, European, Asian, Vegetarian Friendly, Vegan Options)

Tel: 00351 289 313 182

Restaurant Akvavit - Marina de Vilamoura (Local cuisine, Seafood, Mediterranean, European, Portuguese, Swedish)

Tel: 00351 289 380 712

Pepper's Steakhouse - Marina de Vilamoura (Steakhouse, International, European)

Tel: 00351 289 303 303

5. Bars and Clubs

In Vilamoura surrounding the Marina there are numerous, bars, restaurants, night clubs and coffee shops.

O'Neill's - Vilamoura Marina - Tel: 289 388 566

Atlantic Piano Bar - Vilamoura Marina - Tel: 289 312 695

Hole in One Pub - Sports Bar - Vilamoura Marina - Email: info@holeinonepub.com

Biddy Jane's - Vilamoura Marina - Tel: 929 095 865

O'Shea's Irish Pub - Vilamoura Marina - Tel: 289 315 247

Purobeach - Vilamoura Marina - Tel: 289 303 740

19th Hole - Vilamoura Marina - Tel: 914 928 110

In Albufeira there is a mile long area called "The Strip" where you will find a many bars, discotheque's and cafes.

Le Club - Albufeira

Le Club is one of the Algarve's most chic nightspots with a fantastic location overlooking the beach at Santa Eulalia and just a stone's throw from Albufeira

Address: Praia de S.ta Eulália

Tel: 00351 289 598 000

www.leclubsantaeulalia.com

Bank Restaurante e Bar - Albufeira

One of Albufeira's hotspots. Centrally located in the old town, you can enjoy the best views of the main square, great food, live music and plenty of action.

Address: Largo Eng. Duarte Pacheco, 58, 8200-582 Albufeira

Tel: 00351 289 582 081

Liberto's Bar - Albufeira

Wildest party bar in the Algarve. Open air terrace. Areias de São João

Stereohotel Bar - Albufeira

Chill-out sunset views. Near Albufeira Marina

Night Clubs

Ponto Final Disco Club - Vilamoura - Tel: 964 126 089

Disco Dice Club - Vilamoura - Tel: 912 813 746

Kiss Discoteca - Vilamoura/Albufeira

Long established disco, theme nights, parties. Three different dance floors, mixed people. Open all year.

Areias de São João

Tel: 912 220 002

www.kissclubalgarve.com

Casino:

Casino Vilamoura - Quarteira

Tel.: (+351) 289 310 000 Fax: (+351) 289 310 099

E-mail: casinovilamoura@solverde.pt www.solverde.pt/casinos

6. LEISURE ACTIVITIES

Nearest Sandy Beaches

Albufeira boasts beaches where the sand is fine and the sea a turquoise blue sheltered by cliffs. It is for its beaches that Albufeira is internationally renowned, because all of them are different but enchanting.

Gale - An expanse of sand that stretches for miles between cliffs. It is equipped with a wide variety of tourist facilities. In the direction of Albufeira there are two small beaches that are quiet and little visited.

Castelo - A cove protected by rock formations and with great natural beauty.

Coelha - A small beach between colourful cliffs

Sao Rafael and Vigia - Beaches of great beauty separated by rocks. Tourist facilities. Nearby Ponte Pequena and Ninho das Andorinhas are fascinating rock formations

Baleeira - A broad crescent of sand opposite Albufeira

Albufeira - A long strip of sand with the city surrounding it like an amphitheatre, it is made up of three beaches: Peneco, Pescadores and Inatel.

Oura, Balaia, Maria Luisa and Olhos de Aqua - A series of beaches each sheltered by colourful cliffs. Tourist and sports facilities

Falesia - A series of beaches each sheltered by colourful cliffs running 7km all the way to Vilamoura Marina. Beach Restaurants and sports facilities available.

Places to Visit

Albufeira

The former fishing village of Albufeira has expanded since the 1960s into one of the Algarve's major holiday resorts and now has over 16.000 permanent residents. During the summer the old centre of the town with its plentiful collection of shops, bars, clubs and restaurants is bustling with tourists from all over the world.

Albufeira is surrounded by some of the best known beaches from Praia da Falsia in the west to Praia de S. Rafael in the east. A new marina is currently being constructed on the west side. But Albufeira has more than just tourist spots:

The Bell Tower - Constructed in 1869, this tower is part of the parish- Church. The access to the top of the tower is by a 28 meter stairway which is topped with an eight-bell carillon.

The Clock Tower - The symbol of the city may be found at Rua Bernardino de Sousa. During the 19th century this tower was adorned with an iron crown which holds the bell that rings out the hours and is illuminated on festivals.

Misericórdia Chapel - This chapel, a former Arab mosque, is located at the Rua Henrique Calado, and was the Governors' chapel. The chapel was affected by the 1755 earthquake, the reconstruction restoring the original body and main doorway to its Gothic style. The interior shows a carved wooden altar piece supporting an image of Our Lady of the Visitation and of the Dead Father and also the tomb of Rui Dias who was assumed to be the Governor of the Castle.

The Parish Church - This church is located on the Rua da Igreja Nova and dates back to the 18th century (1782). Blessed on 15th July 1800 by the Bishop of the Algarve, Dom Francisco Gomes de Avelar, this edifice substituted the former Parish-Church which collapsed during the earthquake of 1755. The church is Neo-classical in style, built with only one nave. It has 4 lateral chapels, the baptismal chapel, the choir, two pulpits and two lateral rooms. These rooms are dedicated to the Holy Souls of the Bishop S. Lus, Our Lady of Fátima and the Sacred Heart of Jesus. A magnificent painting is to be noted by the artist

Samora Barros of Albufeira which decorates the church's high altar and serves as a background for the image of Our Lady of the Conception, patron saint of Albufeira.

Santa Ana Church - This temple was built in the 18th century and is located in the Largo Jacinto d'Ayet square. The main Chapel shows a wooden altar piece which is believed to have been made by the masters Francisco Xavier Guedelha and Joo Baptista. An altar piece holding Our Lady of Pain is also to be noted and an image of the Crucifixion of Christ sculpted in wood.

S. Sebastião Church - This church was built during the mid-18th century and is located in the Miguel Bombarda square. Its architectural style is of popular inspiration. From the outside one may see the dome and two doorways, the sides of which are adorned with stone masonry in Manueline style, the main ornamentation being an excellent example of Baroque style.

Municipal Archeological Museum - Located in the old part of Albufeira the Municipal Archeological Museum in the old Town Hall building, with its typical southern Portugal Architecture. Its exhibits tell the history of the region from prehistoric, Roman, Islamic to the present day.

Guia

The parish of Guia is situated west of Albufeira on the EN125 and has grown rapidly in recent decades. It spans many holiday complexes and beaches as well as the Salgados golf course. Guia was founded during Roman times, and was named Alfontes by the Arabs, which means "beyond the spring". A large shopping centre is located directly on the EN125 on the left hand side when driving from Faro, just before entering the village of Guia. Daily opening hours: 10 a.m. to 12 p.m. Worthwhile visiting in Guia is also the country church built in the 17th century with a simply carved high altar and the Hermitage of Nossa Senhora da Guia (our lady of the good journey). This is a typical baroque building with a lively facade (16th/17th centuries). Not far away at the mouth of the Espiche creek, is Lagoa dos Salgados with its typical Lakeland vegetation, this is an excellent spot for watching migratory birds.

Paderne

Paderne is situated 12 km from Albufeira in the countryside. Today only a few ruins are left from the Moorish castle, built by the Arabs on a rock and overlooking the valley of the Quarteira River. Paderne was finally taken from the Moors in 1248. After the 1755 earthquake, the village was moved from inside the walls to its present location,

approximately two kilometres to the north. The parish church, built in the 16th century and combining late Renaissance with Manueline elements, is worth a visit. The interior consists of three naves. The arch of the main chapel is decorated with human figures and has monogrammed columns at the sides.

Ferreiras

This is a small village located 5 km north of Albufeira. Ferreiras was a site of Roman occupation, and there are remains from this period dating back to the 2nd century B.C. previously known as "Lagoas" (lagoons) owing to the lagoons that formed during the rainy season. The present name is derived from the presence of a family with the name "Ferreira" which settled in the area in the mid-19th century. Ferreiras has the only railway station within the municipality of Albufeira along the single track "Linha do Algarve" connecting Lagos in the west with Vila Real de St. António next to the Spanish border.

Olhos d'Agua

Over the last few years this former fishing village to the east of Albufeira has undergone far-reaching changes in the structure of its economic activity and presently the holiday complexes almost seamlessly merge with the outskirts of Albufeira. Nowadays Olhos d'Agua is one of the largest tourist centres within the municipality of Albufeira. The name means "Eyes of Water" and is derived from the fresh water springs, which rise in the sea and nearby shores.

The Torre da Medronheira was erected during the reign of D. Joao III as a lookout point to warn people on the coast of approaching corsairs.

Faro

Particularly attractive is the old part of the city surrounded still by the Roman walls which date back to the 9th century. Inside a spacious open square that was once the site of the Roman Forum is a 13th Century Cathedral that faces the 18th Century Episcopal palace.

An interesting building is the neighbouring 16th Century Convent that is now turned into the home of the city's archaeological museum. Within it is a section devoted to the Arab occupation. The "golden" church of Nossa Senhora do Carmo is claimed to be the best example of gold-leaf woodwork in southern Portugal. It also contains the macabre spectacle of a chapel lined with the bones from over 1.200 monks! Next to the small boat basin bordering the Praça de Dom Francisco Gomes is a small Naval Museum composed of scale model boats and galleons showing the maritime history of the coast.

Much of the city is now composed of apartments and there are attractive shops and a particularly artistic theatre. Faro is also the home of the RIA Formosa lagoon, a nature reserve of over 17.000 hectares and a stopping place for hundreds of different birds during the spring and autumn migratory periods.

Other Activities

Zoomarine - Marine life/water park

Address: EN 125 - Km 65,Guia, 8201-864

Tel: 00351 289 560 300

Tel: 00351 289 560 306

www.zoomarine.pt

Aquashow - Water Park

(Iceskating Ring in the Winter)

Address: Semino - EN 396, 8125-303 Quarteira

Tel: 00351 289 389 396

www.aquashowparkhotel.com

Slide and Splash Algarve - Water Park

Address: EN 125 Vale de Deus - Estombar. 8401-901 Lagoa

Tel: 00351 282 340 800

www.slidesplash.com

Zoo de Lagos

Address:Quinta Figueiras, Sítio do Medronhal, Barão de S.Joãos

Tel: 00351 282 680 100

www.zoolagos.com

Krazy World - Minigolf and Zoo

Address:Lagoa de Viseu, Apt. 3, 8365, Algôz

Tel: 00351 282 574 134

www.krazyworld.com

Almancil Karting

Address: Kartódromo de Almancil, Sítio das Pereiras, 8135-022 Almancil

Tel: 00351 289 399 899

www.mundokarting.pt

Autódromo Internacional do Algarve - Portimão

Address: Sítio do Escampadinho, Mexealheira Grande, 8500-130, Portimão

Tel: 00351 282 405 600

www.autodromodoalgarve.com

Algarve Seafaris - Boat and fishing trips

Address: Marina de Vilamoura, Cais Q, Escritório 9/10, Vilamoura

Tel: 00351 289 302 318

www.algarve-seafaris.com

Dream Wave - Boat and fishing trips

Address: Marina de Albufeira, Escritório MT no 1, 8200 Albufeira

Tel: 00351 962 003 885 ou 00351 962 003 801

Easydivers - Diving Center

Address: Marina de Albufeira

Tel: 00351 968 264 656 or 00351 966 192 299

Barlavento Balloons - Balloon trips

Address: Aerodromo de Lagos, Nossa Senhora dos Aflitos, EN 125, 8600-327 Lagos

Tel: 00351 914 532 300

www.barlaventoballoons.com.pt

Zebra Safaris - Jeep trips

Address: Edf. Arcadas de São João, Loja X, 8200 Albufeira

Tel: 00351 289 583 300

Golf Courses

Dom Pedro Golf - Vilamoura (Five 18 Hole Courses)

Dom Pedro Golf consists of 5 world class golf courses - the Old Course, Victoria, Pinhal, Laguna and Millenium. They are championship standard courses with very different characteristics to each course. Playing off different tee positions they provide a suitable challenge for both high and low handicap golfers.

Address: Apartado 970, 8126-912 Vilamoura

Tel: 00351 289 310 333

<http://www.dompedrogolf.com>

Salgados Golf(18 Hole)

Salgados is already one of the symbols of the Portuguese golf. In fact, the proximity of the sea and the variety of lakes make this a very interesting test of golfing skills.

Address: Apartado 2266, 8200-917 Albufeira

Tel: 00351 289 583 030

www.algarvegolfcourses.com/algarve_golf/salgados.htm

Pine Cliffs (9 Hole)

This nine holes course is one of the country's most original golf courses, built in a pine wood at the edge of spectacular cliffs, overlooking the beautiful beaches of the Algarve and the Atlantic beyond.

Address: Praia da Falésia, 8200 Albufeira

Tel: 00351 289 500 113

www.algarvegolf.net/courses/pinecliffs.htm

Balaia Golf Village (9 Hole)

Based on a 9-hole (all par 3) loop, the Balaia Golf Village is an ideal course for beginners or for perfecting distance control.

Address: Balaia Golf Village, 8200 Albufeira

Tel: 00351 289 570 442/1

<http://www.algarvegolf.net/courses/balaia.htm>

Shopping

Opening Hours:

Shops open between 9:00 and 10:00 and close at 19:00. Smaller shops usually close for lunch between 13:00 and 15:00. Large shopping centres, which include supermarkets, restaurants, banks and a variety of other shops, usually open at 10:00 and close at 23:00, daily.

The Monuments, Museums and churches open from around 10am to 6pm, habitually all museums and monuments however, are closed on Mondays, and at Easter, when cultural life seems to cease completely.

Local Markets

Loulé

Address: Mercado Municipal de Loulé, Praça da República 8100-270 Loulé

Opening Times: Monday to Friday 07:00 to 15:00 and Saturday from 07:00 to 13:30

Albufeira

Address: Avenida Doutor Francisco Sá Carneiro, 8200 Areias de São João

Opening Times: Monday to Friday 07:00 to 15:00 and Saturday from 07:00 to 13:30

Quarteira

Near Quarteira Beach

Opening Times: Monday to Friday 07:00 to 15:00 and Saturday from 07:00 to 13:30

Shopping Centers

AlgarveShopping - Albufeira

Address: Lanka Parque Comercial e Industrial do Algarve Lote R, Fracção E, Tavagueira,
Guia, 8200-417Albufeira
www.algarveshopping.pt

Forum Algarve - Faro

Address: EN 125 8000-126 Faro
Tel: 00351 289 889 300
www.forumalgarve.net

Mar Shopping Algarve - Faro

Address: Lugar e Caliços, 8135-014 Almancil
Tel: 00351 289 889 300
www.forumalgarve.net

Supermarkets:

Continente - AlgarveShopping , Guia

Jumbo - Forum Algarve, Faro

Pingo Doce - Mar Shopping, Almancil

Apolónia - Gale, Almancil - Av. 5 de Outubro, 271

Aldi - Boliqueime

Lidl - Boliqueime

Theatre and Cinemas

There are many theatres, cinemas and shows in the area. Please ask your representative for current programmes.

Garth Henriques - All types of theatrical performance are played out here in this archaic theatre based near the centre of Silves.

Address: Centieiras-Armacao Pera, 8365 Armacao de Pera.

Tel: 00351 282 322 770

Teatro Lethes - A theatre in the fashion of the 17th century play houses, with the stage coming out into the crowd, meaning opera, ballet and all theatrical works are easily and commonly performed.

Address: Rua de Portugal, 8000-281 Faro

<http://www.cultalg.pt/TLethes/>

Teatro Municipal de Faro - Theatre with all sorts of plays from archaic to modern. Also does dance and opera performances, specifically flamenco.

Address: EM, Estrada Nacional 125, Horta da Figuras, 8005-518 Faro.

Tel: 00351 289 888 100 / 00351 289 888 110

www.teatromunicipaldefaro.pt/teatro/default/default.asp

AlgarveShopping Cinemas-Albufeira

Address: Lanka Parque Comercial e Industrial do Algarve, Lote R, Fração E, Tavagueira, Guia, 8200-417Albufeira

www.algarveshopping.pt

Forum Algarve Cinemas - Faro

Address. EN 125 8000-126 Faro Tel: 00351 289 889 300 www.forumalgarve.net

Mar Shopping Cinemas - Almancil

Address: Lugar e Caliços, 8135-014 Almancil

Tel: 00351 289 889 300

www.forumalgarve.net

7. Bank Holidays, Festivals and Annual Events

January 1st	New Year's Day
February 16th	Mardi Gras (Carnival)
April 2nd to 5th	Easter
April 25th	Freedom Day
May 1st	Labour Day
June 10th	Corpus Christi
June 16rd	Portugal Day
August 15th	Assumption
October 5th	Republic Day
November 1st	All Saints' Day
December 1st	Restoration of Independence Day
December 8th	Immaculate Conception
December 25th	Christmas Day

8. Driving and Parking

The minimum age for driving in Portugal is 18 years. Be aware that Portuguese law requires all car occupants to wear a seat belt. Also no child under 12 years old is allowed to travel in the front of a vehicle unless it is in a specially adapted rear-facing seat for infants. It is illegal to drive with headphones connected to a sound system and to use a mobile telephone while driving except if it is used with a hands free system.

Speed Limits:

Motorway 120km/ 75 mph;

Main trunk roads: 100 km/ 62mph for cars, LGVs and motorbikes 50cc plus;

Built up areas: 50km/ 31mph;

Rural and Secondary roads: 50km/31mph unless signed differently.

Road Signs:

The quality of signposting in Portugal varies considerably. In general, all main roads are well served, but venture off these and the standard can dip alarmingly. Carrying a large-scale map or a mobile device with a Maps application such as Google Maps is strongly advised whatever your route. However if you are planning to stray off the major highways it is absolutely essential. The motorway network is the Auto-estrada (motorways) and the road signs are blue. Regional road signs are white with black lettering.

Parking:

Parking regulations vary depending on the time of day, day of the week or even the month. Towns and cities have different regulations. No Parking signs (Estacionamento Proibido) are often white or blue with a red line across. Yellow or red painted signs and lines on the curb also indicate No Parking.

Where the words "Proibido Estacionar" appear beside a police code number on a garage door, police have authorisation to tow away the illegally parked vehicle.

It is illegal to park within 5 metres of a road junction, 25 metres before and 5 metres after a bus stop and within 6 metres of a tram stop.

You should always keep it mind to park facing the same direction as the traffic on one-way streets. Official parking attendants are normally in uniform or there will be a payment machine nearby. Place the receipt from the machine on the dashboard.

In many towns free parking spaces on the street may be limited by time. The closest parking sign will tell you if you must set your parking disc to show when you arrived. Set your parking disc to the time you parked and display it in the window. You must return within the maximum allowed time.

9. Miscellaneous

Smoking in Public:

Smoking is no longer permitted in public buildings in Portugal.

Banks and Money:

Banks are usually open from 8.30am to 3.00pm Monday to Friday and closed on Public Holidays and Saturdays.

The best places to change money are usually banks - they have better exchange rates.

Otherwise you can go to a local Exchange booth, generally open from 8.00 am to 6.00pm every day except on Sundays. You have to take your passport with you in order to change money.

Amex and Diners Club cards are widely accepted although not universally. The most widely accepted cards are Visa and Mastercard.